

INFORMATION AND CONDITIONS

TRAINING SLOPES AT MATTERHORN SKI PARADISE — SUMMER 2024

Dear Ladies and Gentlemen,

Thank you very much for your slope reservation with Zermatt Bergbahnen AG. We are pleased to welcome you soon on our training slopes at Matterhorn Glacier Paradise.

We kindly ask you to carefully read this document. In this, you will find the necessary information for your arrival and training as well as our conditions for the slope reservation.

The invoice for the deposit will be sent in a separate email at the beginning of June. We ask you to pay it within 15 days of receipt of the invoice. We reserve the right to cancel the reservation without notice if the deposit is not paid within those 15 days. The slopes will be available to rent for other teams.



The information contained in this document constitutes our general conditions for slope reservations. In the event of non-compliance with the below rules, Zermatt Bergbahnen AG reserves the right to charge the team an expense and handling fee of CHF 400.00 and/or to exclude the team from the slope reservation without compensation.



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1. ARRIVAL

The slope reservation office is open from 13:00 until 17:00.

The day before the start of the reservation, the coach in charge must pick up the following:

- Ski passes for the team: 22 ski passes are included. If you need more ski passes, please inform the slope reservation office at least 3 days before arrival.
- Fast-Line passes for max. 3 coaches per reserved slopes
- Slope card for the whole duration of the camp. Please note that this card must be put on the pole at the start of your reserved slope every day.

If the slope reservation office is closed, please report to the cash desk.

<u>Important</u>: Please note that per ski pass CHF 5.00 deposit for the keycard and per Fast-Line pass CHF 50.00 deposit is required. These amounts must be paid either in cash or by card at the time of pick-up and will be refunded at the end of the camp upon return.



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2. GENERAL CONDITIONS

POLE TRANSPORT AND DEPOT

To protect the cable cars, the transport of poles and additional skis is allowed only with the use of transport bags. These are available at each station. Please report to our staff. Out of consideration for other guests, no poles may be deposited in the tunnel inside the Matterhorn Glacier Paradise. A pole depot is available for the storage of poles next to the old cable car. Broken poles and poles no longer in use must be disposed of. A container is available for this purpose at the pole depot in the Matterhorn Glacier Paradise station.

MATERIAL DEPOT FURI

Teams having lunch at Furi are asked not to deposit their skis and backpacks at the windows, in front of the kiosk and at the passages. For this purpose, a team depot, which is located opposite the Riffelberg Express, has been set up.

CHANGING FACILITIES

Due to lack of space, there are no changing facilities available inside the Matterhorn Glacier Paradise. The use of the restaurant or the Cinema Lounge as a changing room will not be tolerated.

BEHAVIOUR ON THE SLOPES

The FIS rules form the basis for behavior on the slopes. Coaches and athletes must follow any instructions given by the slope patrollers of Zermatt Bergbahnen AG. You are in high alpine terrain where all barriers must be respected and off-piste skiing is strictly prohibited. The utmost caution is advised. It is strictly forbidden to leave the ski lifts before arriving at the station.

SLOPE MARKING PAINT

It is forbidden to dispose of slope marking paint at Matterhorn Glacier Paradise (toilets, showers and washbasins). The peak has a highly sensitive autonomous water purification system that has recorded major damage in the past due to the paint.

To get water for the mix, you can report to the Matterhorn Glacier Paradise restaurant. In addition, the transport of the slope marking paint must be done in hermetically sealed bags.



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3. ADDITIONAL OFFERS

SLOPE PREPARATION / TRANSPORTS

Additional requests such as jumps, launch ramps, special transport of heavy objects, etc. must be requested in advance directly at the slope reservation office, by e-mail to pistenreservation@zbaq.ch.

The following rates apply:

- · CHF 376.95 per hour for a snow groomer with driver
- · CHF 129.25 per hour for a skidoo with chauffeur

There are no free transports of material. Slope preparation or transports are only done after opening hours.

LUNCH AT MATTERHORN GLACIER PARADISE

In the Matterhorn Glacier Paradise restaurant we offer special menus for ski teams. The following options are available:

1 - BASIC	Day menu + 5dl water + coffee	CHF 20
2 - MEDIUM	Day menu + salad + 5dl water + coffee	CHF 24
3 - TOP	Day menu + salad or soup + dessert or chocolate bar + 5dl water + coffee	CHF 28

Reservations must be made 3 days in advance at info@matterhornparadise.ch.

TICKETS TO FURI OR SCHWARZSEE

If the ski area is closed, teams receive a 50% discount on tickets to Furi or Schwarzsee for lunches or condition training. Please do not use the ski passes, otherwise the daily rate for the slope must be charged. No teams are transported without a valid ticket! Please report to the slope reservation office or the cash desk if closed.



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4. COMMUNICATION

RADIO COMMUNICATION

We point out that only the official radio connections are allowed to be used in the summer skiing area at the Matterhorn Glacier Paradise. Zermatt Bergbahnen AG reserves the right to confiscate radio equipment using other frequencies.

The form for the application for a temporary radio licence from the Federal Office of Communications can be requested from the piste reservation office.

SLACK APP

The Slack App is used to communicate on spot between the coaches and the slope reservation office. Through this channel, important and spontaneous information for the teams will be communicated, as well as warnings about the closure of the area. We kindly invite you to download the app and ask for the link to the corresponding stream at the slope reservation office.

CONTACT AND INFO

For further information or open questions, please contact our piste reservation office by email at pistenreservation@zbag.ch.